

# EMS and Data Management

*An Evolving Standard*

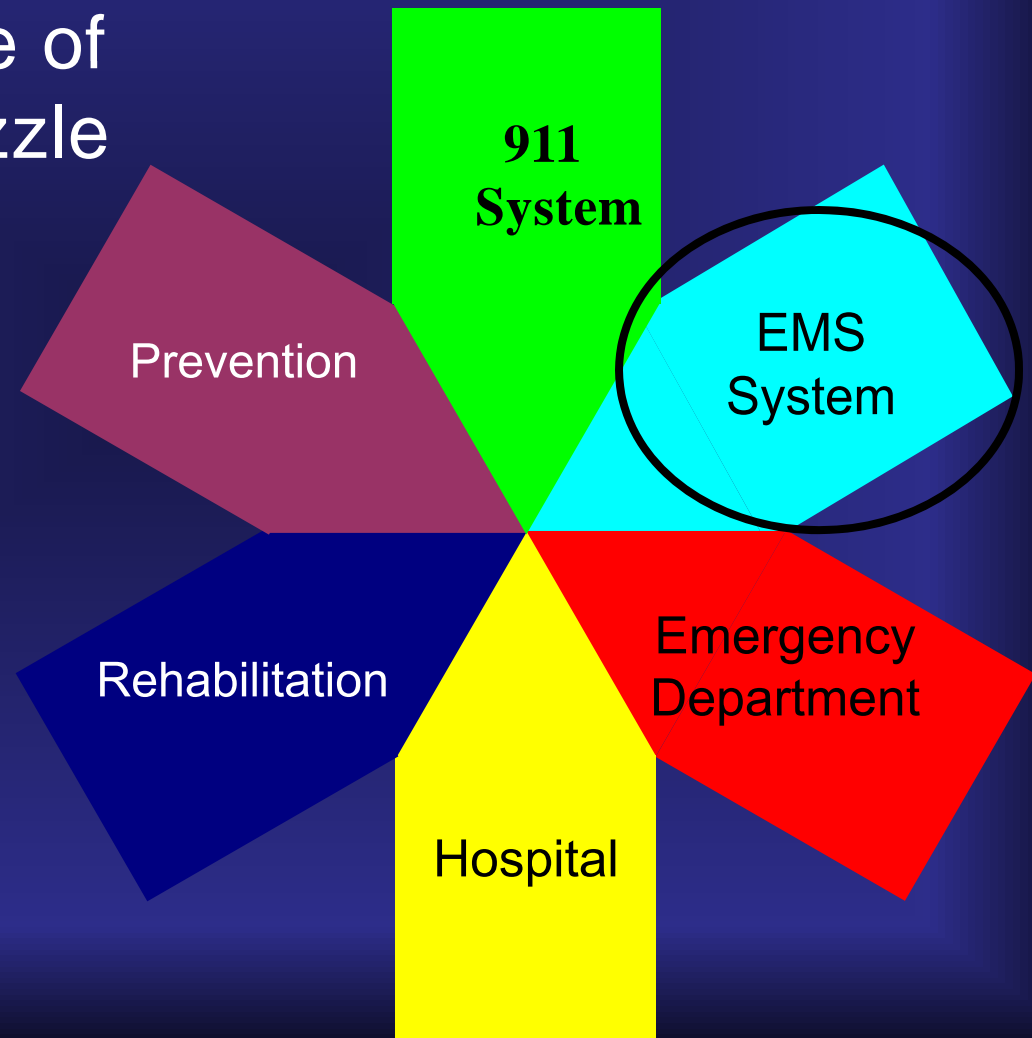
**Raymond L. Fowler, MD, FACEP**  
**Professor of Emergency Medicine**  
**Chief of EMS Operations**  
**Co-Chief in the Section on EMS, Disaster Medicine, and**  
**Homeland Security**  
**University of Texas Southwestern Medical Center**

# Why Data?

- Data drives....
  - Personnel credentialing
  - Complaint investigation
  - Protocol changes
  - Risk management
  - Political “lobbying”
  - EMS research
  - Reimbursement
  - System Design
  - EMS education
  - Injury prevention
- Data drives Quality Improvement!
- Data drives Medical Direction!

# Where We Need to Be

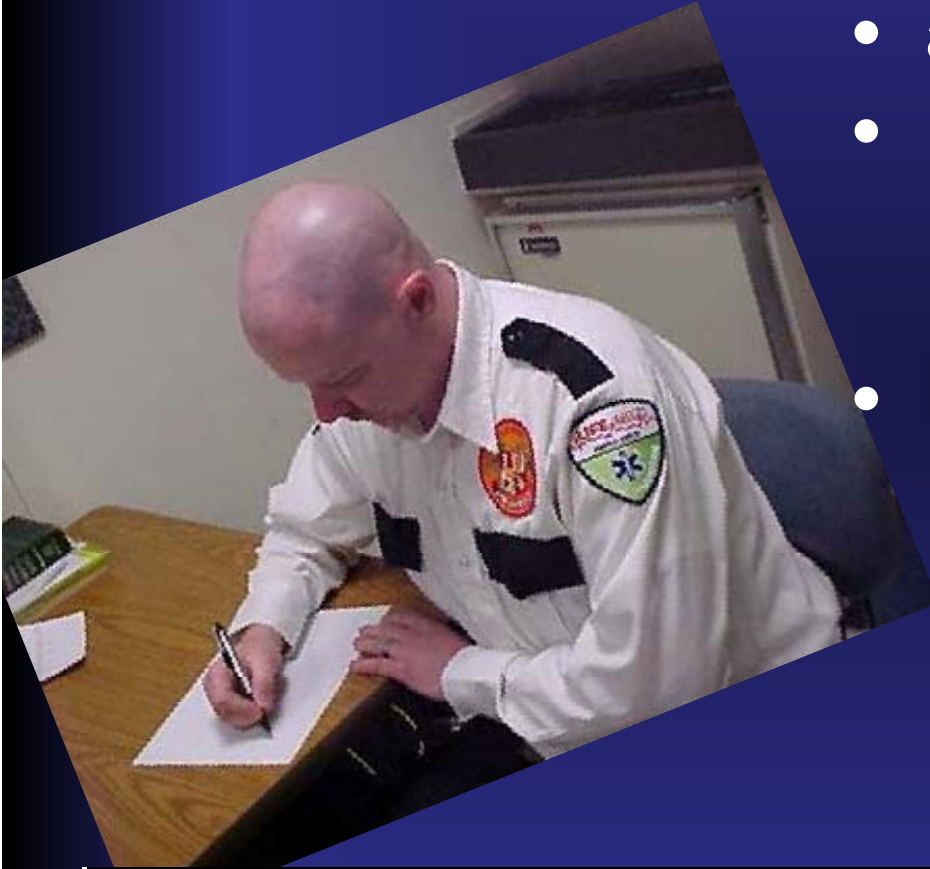
- EMS is one piece of a health care puzzle



# Data Input

*In the beginning there was paper*

- and paper was good (?)
- Paper advantages
  - Relatively quick
  - Relatively cheap
- Problems with paper
  - Legibility (=defendability)
  - Insufficient content
  - Manual data entry
  - Manual data analysis
    - Counting “tic” marks



| TIME | PULSE | RESP | B/P | LOC | O2 SAT% | EKG | TIME | TREATMENT / RESPONSE |
|------|-------|------|-----|-----|---------|-----|------|----------------------|
|      |       |      | /   |     |         |     |      |                      |
|      |       |      | /   |     |         |     |      |                      |
|      |       |      | /   |     |         |     |      |                      |

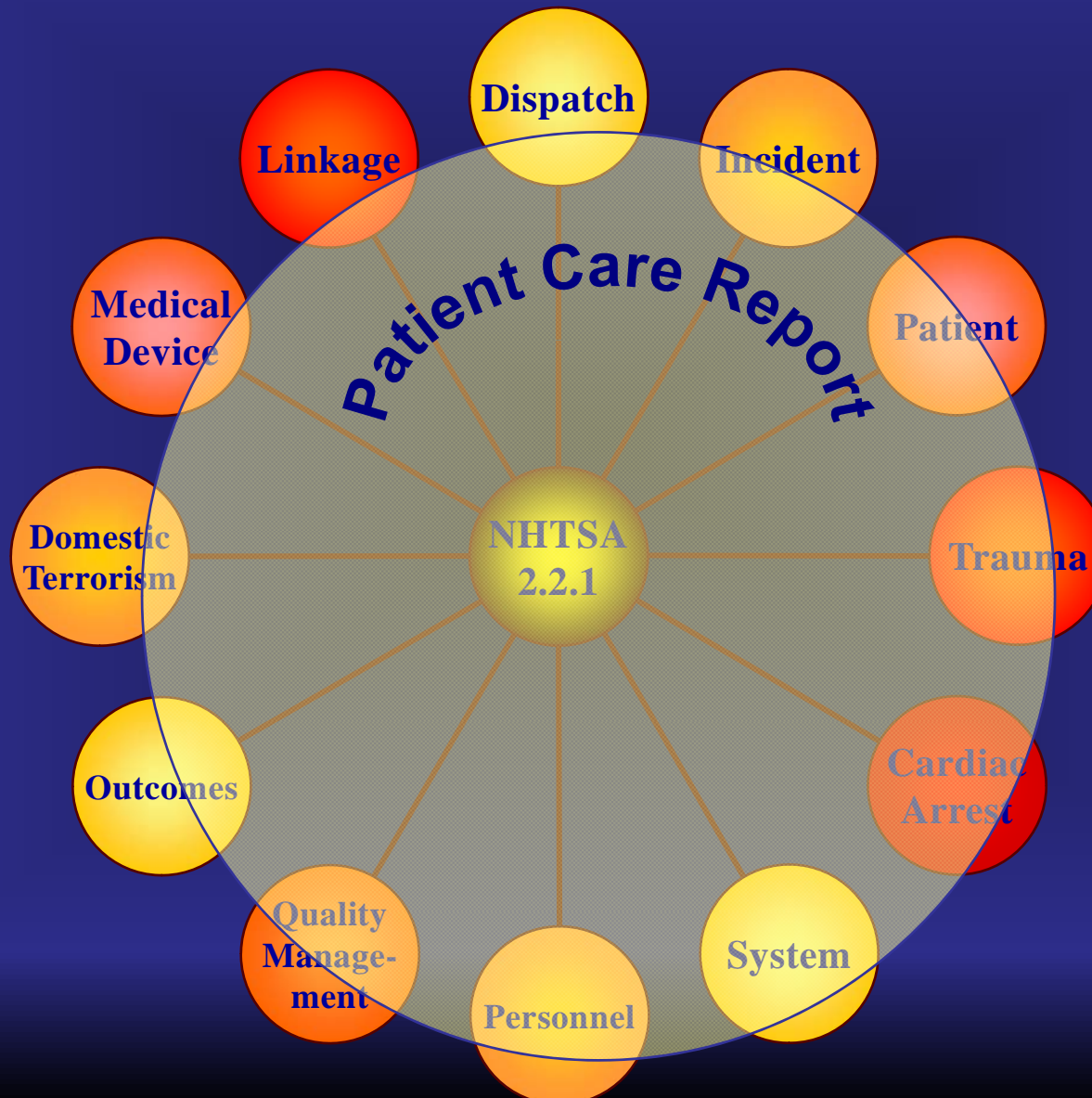




# Electronic Data and CQI

- Provides more effective retrospective CQI
  - Detailed data analysis
  - Addressing questions not contemplated
  - Allows for benchmarking
  - Decreases the time for retrospective CQI
- Allows a shift in emphasis to concurrent and prospective CQI
- In 2009, can you ethically provide proper EMS medical oversight without access to essential system information?

# The Big Picture





**The Fire Service has  
had a standardized data set  
for a generation**

# National Fire Incident Reporting System

## *Where EMS Needs to Be!*

DEPARTMENT OF HOMELAND SECURITY  
PREPAREDNESS DIRECTORATE  
U.S. FIRE ADMINISTRATION

[Latest News](#) | [USFA](#) | [Site Index](#) | [Contact](#)

## National Fire Incident Reporting System

[System Information](#) | [Documentation](#) | [Training](#) | [Support Center](#) | [Web-based Tools](#) | [User Section](#) | [Vendor Section](#)

### FEATURED TOPICS

- [For Vendors: Identification of Software Versions in NFIRS 5.0 Flat Files](#)
- [Current Version of USFA Software](#)

### STATE CONTACTS

Select a State... ▼

Go

### LINKS OF INTEREST

- [National Fire Data Center](#)
- [Fire Statistics](#)
- [National Fire Information Council](#)
- [National Association of State Fire Marshals](#)

### [USFA](#) : NFIRS



**Homeland  
Security**

### WELCOME TO THE NATIONAL FIRE INCIDENT REPORTING

System (NFIRS) Web site. This Web site provides system resources and an overview of the standard national reporting system used by U.S. fire departments to report fires and other incidents to which they respond and to maintain records of these incidents in a uniform manner. The site also includes information on training, technical support, and information for vendors who develop NFIRS-compatible software programs. Visitors to this site may also download coding handbooks, sample forms, and a system documentation manual. [Learn More About NFIRS](#) »

[Site Index](#)

### January 2009 Specification Cycle - Documentation Corrections

To All NFIRS 5.0 Vendors:

A number of corrections have been made to the preliminary Specification Cycle documents were released on Monday September the 29th. Preliminary Change #324 had an error where the Cleared Time and the Arrival Time were transposed in the second section of the two referenced edits. In addition, some of the "Change Dates" erroneously showed a year of 2007 instead of 2008. These issues have been corrected and the preliminary specification files have been reposted for download.

# Describe the EMS Events

- Number of total events
- Number and % of injuries
- Number and % of cardiac arrests
- Number and % of non-injuries
- Time of day
- Day of week

# Describe the EMS System Response

- Average and 90% fractile times
  - Call center time
  - Chute and turn-out time
  - Dispatch time
  - Response
  - Scene
  - Transport
  - Total call time
- Delays
  - Dispatch
  - Response
  - Scene
  - Transport



# Describe the EMS Patient

- Comparing “EMS Events” & “Patient Situation”
  - Comparison by age
  - Comparison by sex
  - Comparison by race/ethnicity



# Describe the Injured Patient

- Type event by demographics
- Frequency/mass casualty incidence
- Injury locations
- Cause of injury
- Drug and alcohol use
- Hospital outcomes



# Describe the Cardiac Patient

- Events and incidence (adult vs. pediatric)
- Rates by population
- Hospital outcomes



# Describe EMS Care Provided

- Protocols used
- Medications administered
- Procedures performed





# Performance of EMS Personnel

- Procedure use by personnel over time
- Procedures performed by patient situation
- Procedure success rate





# The National Perspective

## *A Brief History*



- 1991 Utstein Style Reporting of Cardiac Arrests
- 1993 NHTSA Uniform Prehospital Data Set
- 1996 EMS Agenda for the Future
- 1997 Data Elements for Emergency Depts.
- 1999-01 National EMS Database Prep.
- 2002-Present NEMESIS Development
- 2006 Few states begin submitting data to NEMESIS Database

# The National EMS Information System

*"No local, state, or federal databases were suitable for use due to inconsistent data definitions, inconsistent data formatting, and variation in inclusion criteria."*

- 2003: The EMS Outcomes Evaluation Project (Page 8)



# The National EMS Information System

*Development partners:*

NHTSA

HRSA

CDC

University of Utah

University of North Carolina

# NEMSIS Project



- Project Impetus
  - National Association of State EMS Officials (Directors)
- Federally Funded
  - NHTSA and HRSA / Trauma & EMS System
- Project Coordination
  - Universities of Utah & North Carolina
- Acknowledgement: Many slides in this presentation are from the NEMSIS Project

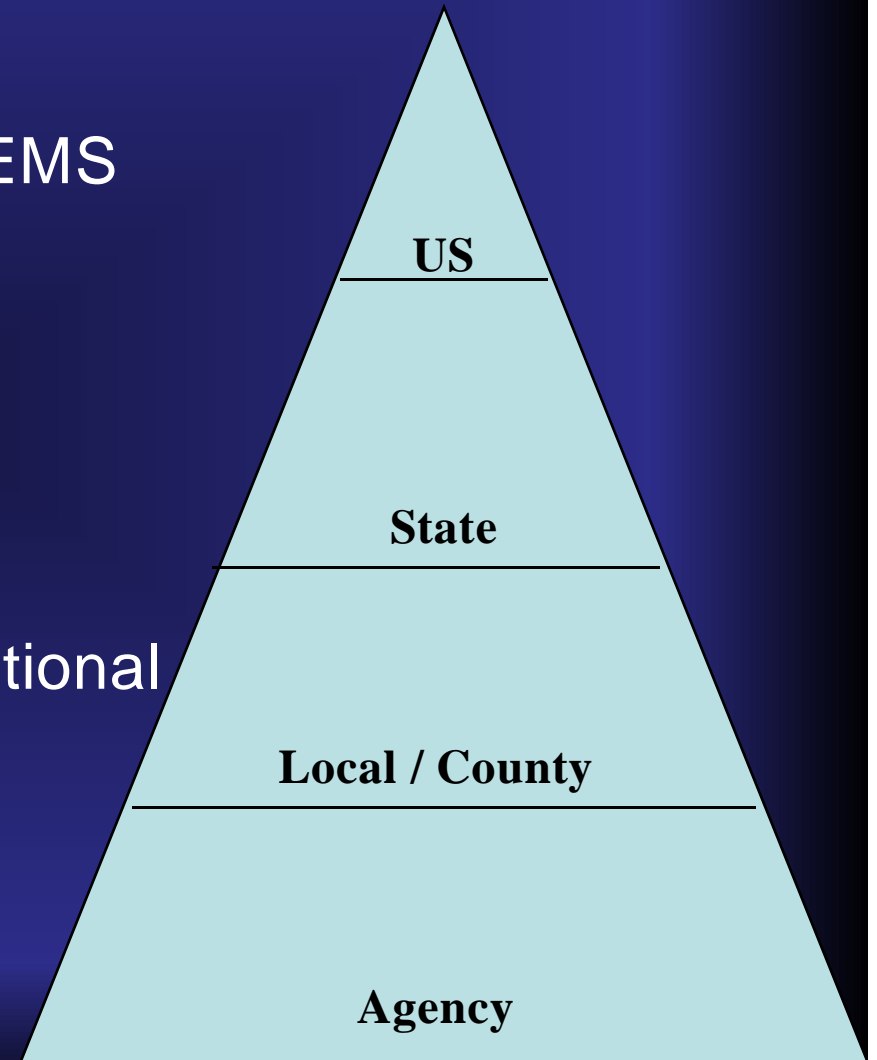
# The National EMS Information System

*A Standardized Dataset  
of over 400 data elements*

# National, State and Local Data Subsets



- National Data Subset
  - Both agency demographic & EMS data
  - 84 data elements
  - Transmitted from states
- State Data Subset
  - Determined by the states
  - Likely more elements than National
- Local Data Subset
  - Determined by local system
  - More elements than State
  - Essential for system analysis



## Dataset Dictionaries

20-Sep-2007

### NHTSA Version 2.2.1 Data Dictionary

The NEMSiS NHTSA Version 2.2.1 DataDictionary provides **over 400 definitions** that can be implemented by an EMS system.

**National data elements are defined** that should be collected for the National EMS Database, but additional data elements should be considered for use at the state and local levels depending on each state or local EMS system's need.





- [NEMESIS Data Dictionary v2.2.1.pdf](#) (pdf)
- [NEMESIS Data Dictionary v2.2.1.doc](#) (doc)
- [NEMESIS Data Elements and Values v2.2.1.xls](#) (xls)
- [NEMESIS Data Elements Definitions v2.2.1.xls](#) (xls)
- [NEMESIS Data Elements Definitions v2.2.1.xls](#) (xls) **contains National Elements Only**

## Table of Contents

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### Demographic Dataset

---

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## EMS Dataset

|     |                             |     |
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## CARDIAC ARREST

E11\_01

Data [combo] single-choice

*National Element*

### Definition

Indication of the presence of a cardiac arrest at any time associated with the EMS event.

**XSD Data Type** *xs:integer*

**XSD Domain (Simple Type)** *CardiacArrest*

**Multiple Entry Configuration** No

**Accepts Null Values** Yes

**Required in XSD** Yes

### Field Values

-25 Not Applicable

-20 Not Recorded

-15 Not Reporting

-10 Not Known

-5 Not Available

0 No

2240 Yes, Prior to EMS Arrival

2245 Yes, After EMS Arrival

### Additional Information

- If answered YES, all other data points in the Situation/CPR should be addressed

### Uses

- A component of the EMS Medical Record: Patient Care Report
- Allows data to be sorted based on the occurrence of a cardiac arrest
- Allows data to describe the number of cardiac arrests within the EMS patient population

### Data Collector

- EMS personnel

### Other Associated Elements

E00 Common Null Values

E01\_01 Patient Care Report Number

### References to Other Databases

- NFIRS 5.0 EMS Module; Title: Cardiac Arrest; Pick-List: Pre-Arrival Arrest = 1, Post-Arrival Arrest = 2
- UTSTEIN Title: Confirmed Cardiac Arrests Considered for Resuscitation

## PROCEDURES

D04\_04

**Data** [combo] multiple-choice

### Definition

A list of all procedures that the agency has implemented and available for use.

| <b>XSD Data Type</b>                | <i>xs:decimal</i>  | <b>XSD Domain (Simple Type)</b> | <i>DemographicProcedure</i> |
|-------------------------------------|--------------------|---------------------------------|-----------------------------|
| <b>Multiple Entry Configuration</b> | Yes, via structure | <b>Accepts Null Values</b>      | <b>No</b>                   |
| <b>Required in XSD</b>              | <b>No</b>          | <b>Minimum Constraint</b>       | <b>0</b>                    |
|                                     |                    | <b>Maximum Constraint</b>       | <b>1,000</b>                |

XSD Structure: D04\_04 and D04\_05 are members of D04\_04\_0 Demographic Procedure Structure

### Field Values

|         |  |        |  |
|---------|--|--------|--|
| 89.820  | 12 Lead ECG                            | 93.930 | Airway-Bagged                                    |
| 93.931  | Airway-BVM                             | 97.230 | Airway-Change Tracheostomy Tube                  |
| 98.130  | Airway-Cleared                         | 96.051 | Airway-Combitube                                 |
| 93.900  | Airway-CPAP                            | 96.030 | Airway-EOA/EGTA                                  |
| 96.991  | Airway-Intubation Confirm CO2          | 96.992 | Airway-Intubation Confirm Esophageal Bulb        |
| 96.052  | Airway-Laryngeal Mask                  | 96.010 | Airway-Nasal                                     |
| 96.041  | Airway-Nasotracheal Intubation         | 93.940 | Airway-Nebulizer Treatment                       |
| 31.110  | Airway-Needle Cricothyrotomy           | 96.020 | Airway-Oral                                      |
| 96.040  | Airway-Orotracheal Intubation          | 96.790 | Airway-PEEP                                      |
| 96.042  | Airway-Rapid Sequence Induction        | 93.910 | Airway-Respirator Operation (BLS)                |
| 98.150  | Airway-Suctioning                      | 31.120 | Airway-Surgical Cricothyrotomy                   |
| 96.700  | Airway-Ventilator Operation            | 96.701 | Airway-Ventilator with PEEP                      |
| 38.910  | Arterial Access-Blood Draw             | 89.610 | Arterial Line Maintenance                        |
| 89.700  | Assessment-Adult                       | 89.701 | Assessment-Pediatric                             |
| 38.995  | Blood Glucose Analysis                 | 89.391 | Capnography                                      |
| 89.510  | Cardiac Monitor                        | 99.624 | Cardiac Pacing-External                          |
| 99.626  | Cardiac Pacing-Transvenous             | 99.623 | Cardioversion                                    |
| 99.640  | Carotid Massage                        | 34.041 | Chest Decompression                              |
| 34.042  | Chest Tube Placement                   | 73.590 | Childbirth                                       |
| 1.181   | CNS Catheter-Epidural Maintenance      | 1.182  | CNS Catheter-Intraventricular Maintenance        |
| 99.600  | CPR                                    | 99.601 | CPR by External Automated Device                 |
| 86.280  | Decontamination                        | 99.621 | Defibrillation-Automated (AED)                   |
| 99.622  | Defibrillation-Manual                  | 99.625 | Defibrillation-Placement for Monitoring/Analysis |
| 100.200 | Extrication                            | 99.290 | Injections-SQ/IM                                 |
| 37.611  | Intra-Aortic Balloon Pump              | 93.580 | MAST   |
| 96.070  | Nasogastric Tube Insertion             | 89.590 | Orthostatic Blood Pressure Measurement           |
| 89.702  | Pain Measurement                       | 89.392 | Pulse Oximetry                                   |
| 100.100 | Rescue                                 | 99.841 | Restraints-Pharmacological                       |
| 99.842  | Restraints-Physical                    | 93.591 | Spinal Immobilization                            |
| 93.540  | Splinting-Basic                        | 93.450 | Splinting-Traction                               |
| 89.703  | Temperature Measurement                | 89.704 | Thrombolytic Screen                              |
| 57.940  | Urinary Catheterization                | 38.990 | Venous Access-Blood Draw                         |
| 89.620  | Venous Access-Central Line Maintenance | 39.997 | Venous Access-Discontinue                        |
| 38.991  | Venous Access-Existing Catheter        | 38.993 | Venous Access-External Jugular Line              |
| 38.992  | Venous Access-Extremity                | 38.994 | Venous Access-Femoral Line                       |
| 39.995  | Venous Access-Internal Jugular Line    | 41.920 | Venous Access-Intraosseous Adult                 |

## PROTOCOL

D04\_08

**Data** [text] multiple-entry

### Definition

A list of all of the medical treatment protocols that the agency has in place and available for use. Specific Adult or Pediatric Protocols should be mapped to one of these topics if possible.

**XSD Data Type** *xs:string* **XSD Domain (Simple Type)** *DemographicProtocolsUsed*

**Multiple Entry Configuration** Yes, via structure **Accepts Null Values** No

**Required in XSD** No **Minimum Constraint** 2 **Maximum Constraint** 30

XSD Structure: D04\_08 and D04\_09 are members of D04\_08\_0 Demographic Protocol Structure

XSD Attributes: Status (Active or In-active) and Date are included as attributes

### Field Values

|                                     |                                     |
|-------------------------------------|-------------------------------------|
| 6720 Abdominal Pain                 | 6730 Airway                         |
| 6740 Airway-Failed                  | 6760 Airway-RSI                     |
| 6770 Allergic Reaction/Anaphylaxis  | 6780 Altered Mental Status          |
| 6785 AltitudeSickness               | 6790 Asystole                       |
| 6791 Atrial Fibrillation            | 6800 Back Pain                      |
| 6810 Behavioral                     | 6820 Bites and Envenomations        |
| 6830 Bradycardia                    | 6840 Burns                          |
| 6850 Cardiac Arrest                 | 6860 Cardiac Chest Pain             |
| 6870 Childbirth/Labor               | 6875 Cold Exposure                  |
| 6880 Dental Problems                | 6881 Device Malfunction             |
| 6885 Diarrhea                       | 6890 Drowning/Near Drowning         |
| 6892 Diving Emergencies             | 6900 Electrical Injuries            |
| 6910 Epistaxis                      | 6911 Exposure-Airway Irritants      |
| 6912 Exposure-Biological/Infectious | 6913 Exposure-Blistering Agents     |
| 6914 Exposure-Cyanide               | 6915 Exposure-Nerve Agents          |
| 6916 Exposure-Radiologic Agents     | 6917 Exposure-Riot Control Agents   |
| 6920 Extremity Trauma               | 6925 Eye Trauma                     |
| 6930 Fever                          | 6935 Gynecologic Emergencies        |
| 6940 Head Trauma                    | 6945 Hyperglycemia                  |
| 6950 Hypertension                   | 6960 Hyperthermia                   |
| 6965 Hypoglycemia                   | 6970 Hypotension/Shock (Non-Trauma) |
| 6980 Hypothermia                    | 6990 IV Access                      |
| 7000 Trauma-Multisystem             | 7010 Newly Born                     |
| 7020 Obstetrical Emergencies        | 7030 Overdose/Toxic Ingestion       |
| 7040 Pain Control                   | 7130 Post Resuscitation             |
| 7140 Pulmonary Edema                | 7150 Pulseless Electrical Activity  |
| 7160 Respiratory Distress           | 7170 Seizure                        |
| 7175 Spinal Cord Trauma             | 7180 Spinal Immobilization          |
| 7190 Supraventricular Tachycardia   | 7200 Stroke/TIA                     |
| 7210 Syncope                        | 7214 Trauma-Arrest                  |
| 7215 Trauma-Amputation              | 7220 Universal Patient Care         |
| 7230 Ventricular Fibrillation       | 7232 Ventricular Ectopy             |
| 7240 Ventricular Tachycardia        | 7251 Vomiting                       |

### Additional Information

- Can be used as a qualifying measure to compare care provided to protocol guidance

**Section D04 Agency Configuration Information**

2008 NHTSA Uniform PreHospital Dataset V.2.2.1



SEARCH NEMESIS:

National EMS Information System (NEMESIS)  
Helping Unify EMS Data

- Home
- The Project
- Compliant Software
- Support
- Software Developers
- Reference Materials

[Home](#) > [Software Developers](#)

## Software Developers

This section is geared towards vendors and software developers who are looking at ways to become NEMESIS compliant.

### National Element

**XSD Domain (Simple Type)** *FirstName* E00  
 D01\_13 **Field Values** Population E23\_06  
 D01\_15 EMS Not Applicable per Year  
 D01\_17 EMS Not Available Volume per Year

**Definition** 1 Yes  
 The First Name of the Agency's Medical Director

**Data Collector** **Required in XSD**  
 • EMS personnel

*xs:string* Data Format

### In This Section

#### [Dataset Components & Requirements](#)

An overview of the components and requirements of the NEMESIS data collection system.

#### [Becoming Compliant](#)

The how-to-source for becoming NEMESIS compliant, including:

- The [Compliance Policy](#)
- The [Compliance Process](#)
- The [Compliance Testing Schedule](#)
- [Compliance Testing Software](#)

#### [Downloads](#)

Download the following tools and helps:

- [Dataset Dictionaries](#)
- [Demographic Dataset Schemas](#) (XSDs)
- [EMS Dataset Schemas](#) (XSDs)
- [Database Scripts](#)
- [Test Cases & XML Samples](#)
- [Archive of Past Releases](#)



SEARCH NEMSiS:

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## Gold Compliant

01-Oct-2007

The National EMS Information System Technical Assistance Center is please to announce that the EMS Software Packages listed below, have achieved **NEMSiS Gold Compliance!** It is important to acknowledge the significant effort required to **obtain NEMSiS Compliance**.

### What Does Gold Compliant Software Mean to Me as a Potential Customer?

Please remember as a potential customer that this list is just one of many tools you should use to evaluate the **total package** being offered to your organization. Any software package should be evaluated on its overall fit into your organization's needs. The vendor's web page may be accessed by simply clicking on the vendor name. For **sales information**, click on the following **link**.



## Gold Compliant Software

Listed in Alphabetical Order





## Gold Compliant Software

Listed in Alphabetical Order

Ca 2009

### [911 EMS Software, LLC](#)

*KEMS*, Version 6.0, Microsoft Window

### [AccuMed Billing, Inc](#)

*eMedicReports*, Version 3.7, Microsoft

### [AccuMedWeb, LLC](#)

*eMedicReports*, Version 4.0, Microsoft

### [ACS-Firehouse](#)

*Firehouse Software*, Version 7.0, Micro

### [Cognitech Corporation](#)

*Polaris*, Version 1.4, Web-based

### [Colleton Software](#)

*MICS*, Version 1.0.5, Microsoft Windc

### [Corporate Technologies, LLC](#)

*ESS/Ambulance*, Version 3.0, Microsof

### [Digital Innovations](#)

*Collector EMS Server*, Version 4.1, Mic

### [emsCharts](#)

*emsCharts*, *emsCharts Pocket*, *emsCha PocketPC*

### [EmergiData](#)

*RescueMedic*, Version 1.6, Web-Based

### [EMSystems](#)

*EMRecord Data Vault*, Version 2.0, We

### [ESO Solutions](#)

*ESO Pro*, Version 3.2, Web-based

### [FirePrograms Software](#)

*FirePrograms*, Version 10, Microsoft W

### [FirstOnScene, LLC](#)

*OnSceneRMS with OnSceneEMS Module*,

### [Golden Hour Data Systems](#)

*GH Live*, Version 1.13, Web-Based

### [Grayco Systems](#)

*EMSIS Rover, Provider, & Server Version 2.1.0 (Rover)*, 2.7.0 Windows

### [Healthware Solutions, LLC](#)

*Elyxer*, Version 6, Microsoft Windows

### [High Plains Information Systems, Inc.](#)

*FireManager*, Version 5, Microsoft Windows

### [Iatroware](#)

*IatroChart EMS*, Version 1.01, Microsoft Windows, Mac, PC

### [ImageTrend](#)

*EMS State Bridge*, Version 3.0, Web-Based

### [IMC, Inc.](#)

*EMS Transport*, Version 4.6, Microsoft Windows

### [Macrologic Inc.](#)

*CodeRed EMS*, Version 4.0, Web-Based, Microsoft Windows

### [Med Media](#)

*EMStat WebCUR Gold*, Version 1.0, Microsoft Windows, Pock

### [OCI Software](#)

*AmbuPro EMS*, Version 9.0, Microsoft Windows

### [Ortivus](#)

*Sweet Billing & Field Data with NEMSIS Export Module*, Versio

### [RAM Software Systems, Inc.](#)

*AIM Billing & ePCR with NEMSIS Export Module*, Version 4.1, I

### [Sansio \(Formerly ScanHealth\)](#)

*HealthEMS™*, Version 4.1, Web-Based

### [ZOLL Data Systems](#)

*FireRMS*, Version 4.3, Microsoft Windows

*RescueNet ePCR Suite*, Version 5.1, Microsoft Windows



## Silver Compliant Software

Listed in Alphabetical Order

Ca 2009

**911 EMS S**  
KEMS, Versio  
[Click here](#)

**Accurate F**  
Emergency M  
Pocket PC  
[Click here](#)

**AeroMed S**  
WinAMS, Ver  
[Click here](#)

**Allegheny**  
EMMA, Versio  
[Click here](#)

**American**  
Simon, Versi  
[Click here](#)

**American I**  
MEDS, Versio  
[Click here](#)

**Business M**  
FireTools EMS  
[Click here](#)

**Code 3 So**  
EMS Express,  
[Click here](#)

**Commerx**  
Rampart ePC  
[Click here](#)

**Computer**  
QuickTrip, NE  
[Click here](#)

**Corporate Te**  
ESS/Ambulance,  
[Click here to](#)

**Documed Sy**  
Emergency-Pro,  
[Click here to](#)

**Emergency R**  
ERS, Version 4,  
[Click here to](#)

**Emergency T**  
Visual EMS, Ver  
[Click here to](#)

**EmergiData**  
RescueMedic, Ve  
[Click here to](#)

**EMS Consult**  
Automated Run  
[Click here to](#)

**EMS Data Sy**  
EMScan, RMP-2  
[Click here to](#)  
[Click here to](#)

**ESO Solution**  
ESO Pro, Versio  
[Click here to](#)

**FATPOT Tech**  
Enfuego, Versio  
[Click here to](#)

**Gold System**  
OPIS, Version 1  
[Click here to](#)

**Golden Hour**  
GH Live, Versio  
[Click here to](#)

### Healthware Solutions

EMS Solution Suite, Version 5.7 with the NEMSIS Export Module, Micros  
[Click here to see compliant elements](#)

### Inspironix, Inc

EMS Outfielder, Version 8.4, Microsoft Windows  
[Click here to see compliant elements](#)

### Intermedix

EMS 2006, Version 1.0, Web-Based  
[Click here to see compliant elements](#)

### Lancet Technology, Inc.

Fire-Rescue One, Version 4.10, Web-Based, Microsoft Windows  
[Click here to see compliant elements](#)

### Prologic Inc.

EMS Mobile, Version 1.0, Web-Based, Microsoft Window  
[Click here to see compliant elements](#)

### Medical Cl

EPIC, Versio  
[Click here](#)

### Purvis Systems

FDManager, Version 3.2, Microsoft Windows  
[Click here to see compliant elements](#)

### Medusa Me

Siren ePCR, V  
[Click here](#)  
[Click here](#)

### Sungard Public Sector

Fires Management, Version 6.0  
[Click here to see compliant elements](#)

### National R

Medic Resourc  
[Click here](#)

### Zoll Data Systems

RescueNet TabletPCR, Version 4.0.2.81, Microsoft Windo  
[Click here to see compliant elements](#)

### New World Systems

Aegis MSP Fire Records, Version 7.9.49  
[Click here to see compliant elements](#)

### OCI Software

AmbuPro EMS, Version 8, Microsoft Windows  
[Click here to see compliant elements](#)

### OPEN Incorporated

SafetyPAD, Version 2.7, Microsoft Windows  
[Click here to see compliant elements](#)

### PeopleForce

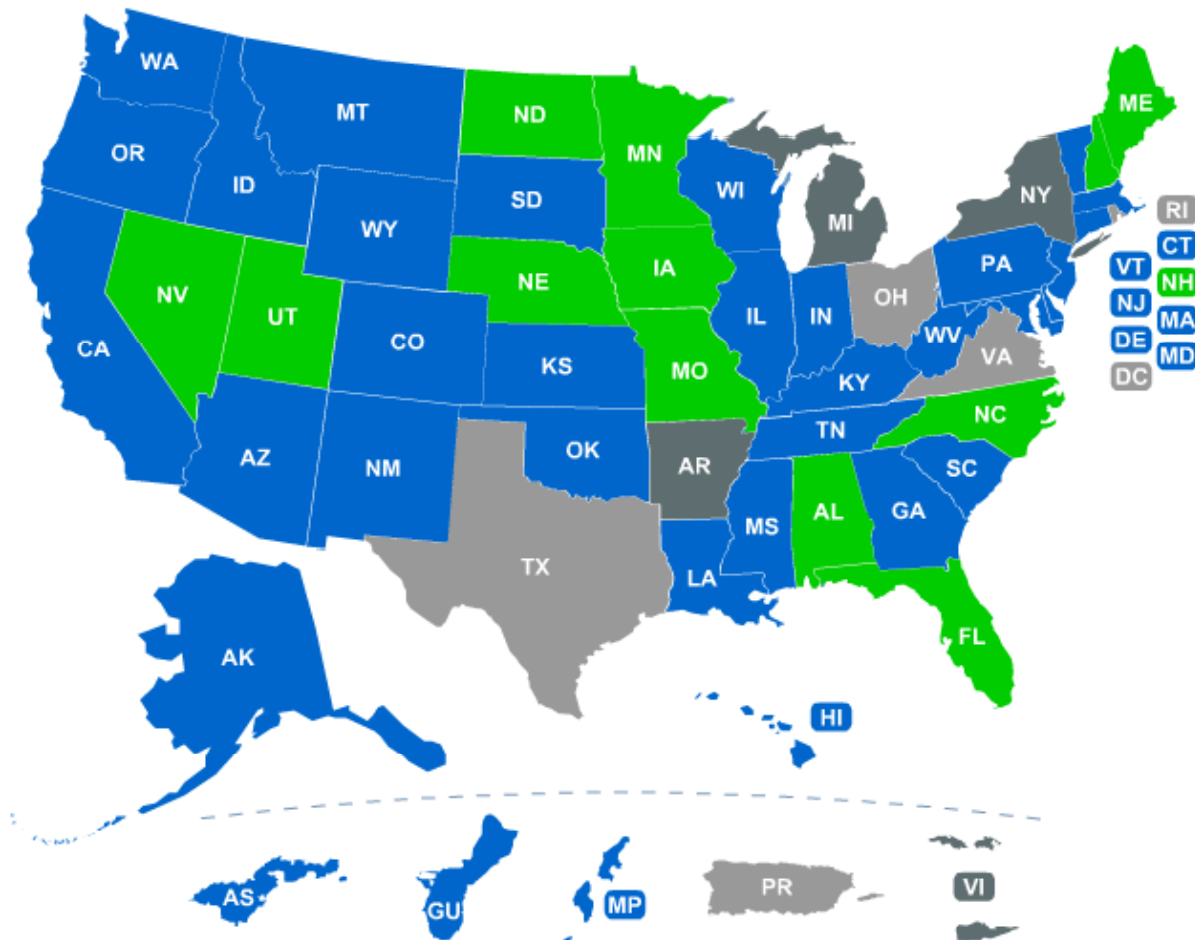
NJSFACTs, Version 2.0, Web-Based  
[Click here to see compliant elements](#)

# How's Your State Doing?

## State & Territory Information

09-Oct-2008

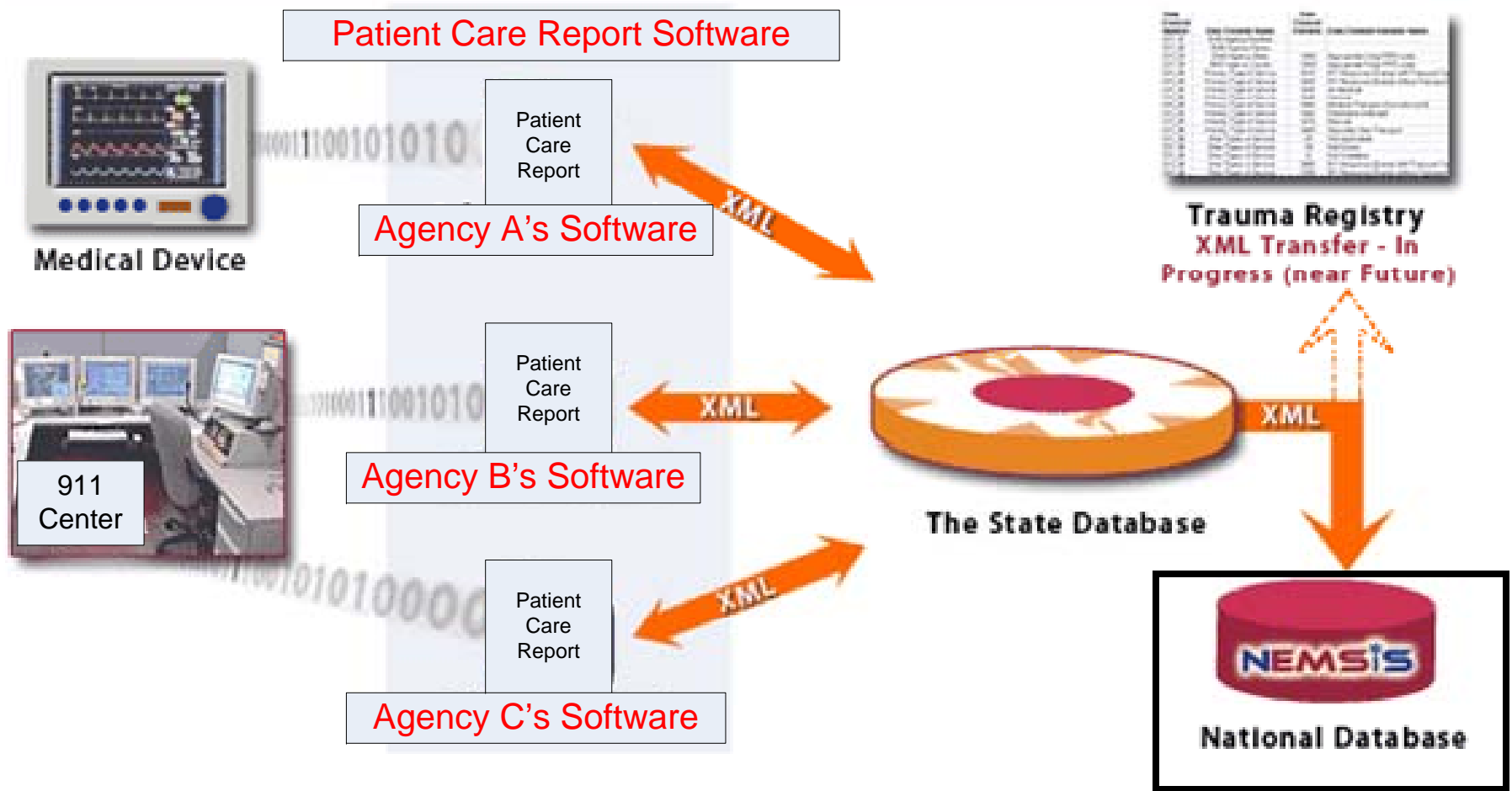
- Submitting data to NEMSIS
- Actively working with NEMSIS TAC
- Submitting data for review to NEMSIS
- States with Section 408 funds for NEMSIS



Click  
Below  
For  
Map



# THE PORTABILITY OF DATA - the NEMSiS STANDARD.





# Use of National EMS Data

- Nationwide EMS training curricula
- Evaluating patient and EMS system outcomes
- Facilitating research efforts
- Determining national fee schedules and reimbursement rates
- Addressing resources for disaster and domestic preparedness



# Novel Use of NEMESIS Data

- Collaboration on a MASSIVE SCALE among appropriately-equipped major agencies
- The Eagles Consortium could, hypothetically, export millions of charts per year into a central, HIPAA-compliant dataset for the purposes of state-of-the-art studies in near real-time
- WE ONLY NEED MONEY!!! Oh, and the cities' IT geeks to agree...and an IRB...

# The Advent of the Electronic Medical Record

- Standard data fields
- Data goes directly into the organization's data server
- Accessible from remote
- Allows for report generation
- Ease of billing operations
- Other computer assists



# **Electronic Medical Records**

- **Many agencies have improved billing success dramatically**
- **Drastically improved legibility**
- **Quality report left at the hospital**
- **State reporting requirements easily met**
- **Standard reports often very useful**



**Location Information**

PCR Number XXXXXXXXXX

Address Type

Street #  Prefix  Street Name  Street Type  Apt/Room

Incident Address

Incident City  Incident County  Incident State

Incident Zip  Section Number  \*Direction

**Incident Identifiers**

**Incident Times**

Agency Name

Unit Number

Incident Date

Dispatch Date

Incident Number

Response Number

User Define Num  User

Fields in RED are required to be filled in to avoid errors. Complete fields before attempting to leave this page.

|                    |                      |                   |                      |
|--------------------|----------------------|-------------------|----------------------|
| Time Received      | <input type="text"/> | Time Leaving      | <input type="text"/> |
| Time Notified      | <input type="text"/> | Time Destination  | <input type="text"/> |
| Time Dispatch      | <input type="text"/> | Time Inservice    | <input type="text"/> |
| Time Enroute       | <input type="text"/> | Cancel Time       | <input type="text"/> |
| Time Scene         | <input type="text"/> | User Defined Time | <input type="text"/> |
| Time Patient (Est) | <input type="text"/> | User Defined Time | <input type="text"/> |

User Defined Text

User Defined Text

**Dispatch Information**

**Crew**

Dispatch Complaint

Dispatch Priority  L/S Response

Service Type

Location Type

Requesting Party

| Name                 | Crew                 | Level                |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Chief Complaint  Onset Date  Onset Time   
Onset Witness

Primary Assessment

Airway   
Breathing   
Circulation

Skin Perfusion

Adult-Not assessed

Subst Use

Not Applicable

Blood Glucose Values

Blood Glucose Initial   
Blood Glucose Final

Patient Pain Scale

Initial Pain Score   
Final Pain Score

Pulse Oximetry Values

Pulse Ox Initial   
Pulse Ox Final

Glasgow Coma Scale

Initial Eye   
Initial Verbal   
Initial Motor   
Initial Total **Unk**  
Final Eye   
Final Verbal   
Final Motor   
Final Total **Unk**

Select if Patient is CVA and/or Cardiac Arrest Patient or is a Trauma Patient over Age 12

**Chart**

| Time | Crew | P | R | SBP | DBP | Rhythm | Procedure | Measure | Att | Suc | Meds | Dose | Route | Authorization |
|------|------|---|---|-----|-----|--------|-----------|---------|-----|-----|------|------|-------|---------------|
|      |      |   |   |     |     |        | N/A       |         |     |     | N/A  |      |       |               |

Comments

Large empty text area for entering charting details.


**Narrative**

Large empty text area for entering narrative notes.

# Outcome Data

Dispatch Patient Exam Exam 2 Disposition Chart/Narr Billing Arrest Mgmt CQI Outcome Addendum

## Discharge Dx

| Diagnosis Type  | Diagnosis                  |
|---|----------------------------|
| Emerg. Dept. Dx   | Chest Pains                |
|  Hospital Dx | acute Myocrdl Infrc        |
| *   | Acute Myocrdl Infrc 410    |
|   | Acute Pulmonary Edema 5184 |
|   | Acute Stress Reaction 308  |
|   | Acute Tonsillitis 463      |
|   | Acute Ulcer W/Hemmrge 5320 |
|   | Acute Ulcer W/Pfrain 5321  |
|   | Alcoholic Dependency 303   |
|   | Alcoholism 3039            |

Record:   2    of 2

## Patient Disposition

ED Disposition   
DOD

Hospital Disposition   
Discharge Date  Autopsy

## Outcome Case Notes

# CQI Data

Dispatch | Patient | Exam | Exam 2 | Disposition | Chart/Narr | Billing | Arrest Mgmt | CQI | Outcome | Addendum

Open Date

Close Date

Review Reason

Review Source

Provider 1

Agency Action1

MCA Action1

Provider 2

Agency Action2

MCA Action2

Provider 3

Agency Action3

MCA Action3

Provider 4

Agency Action4

MCA Action4

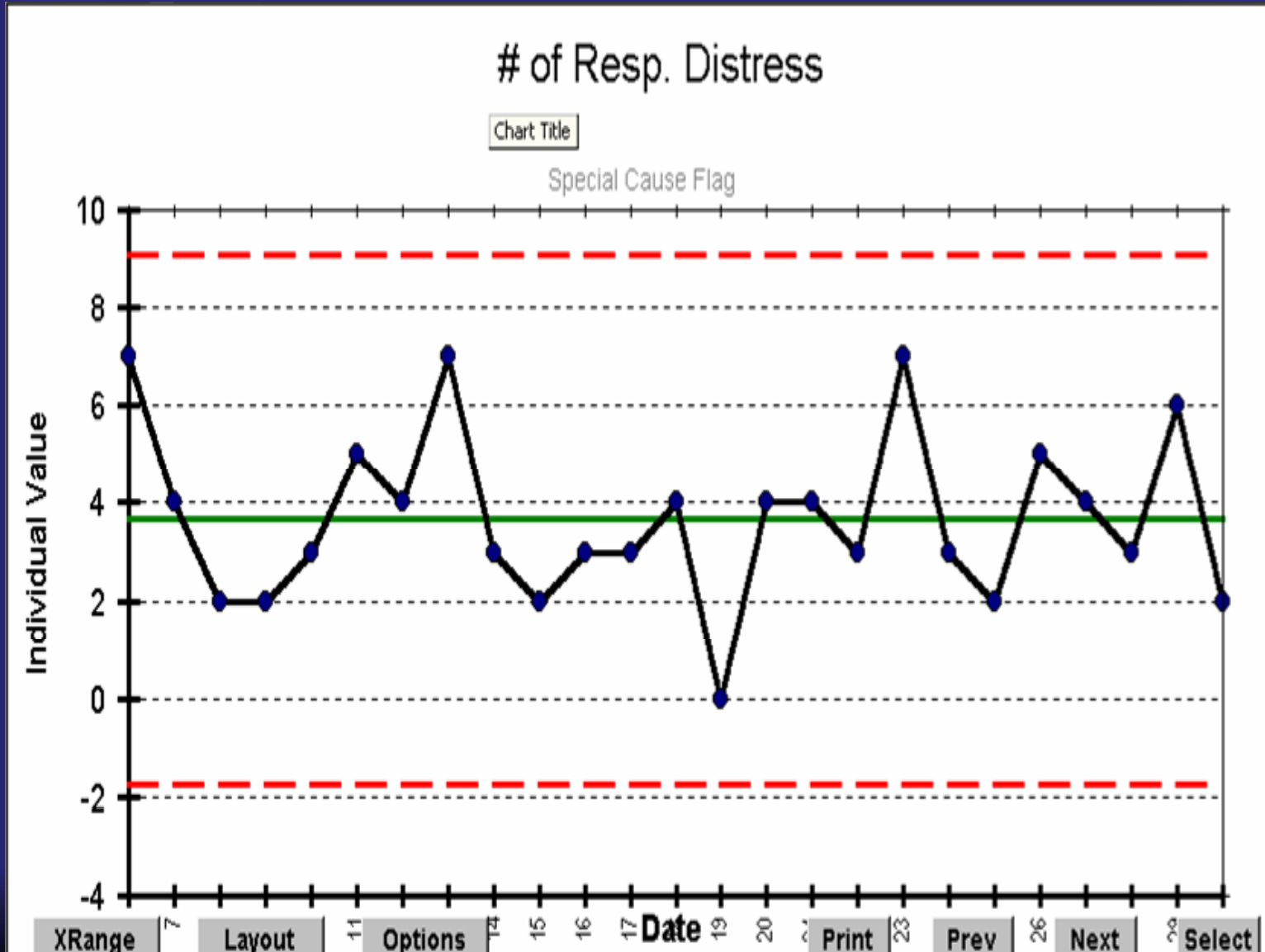
Organization Action

MCA System Action

Review Memo

- Add'l Education.
- Develop New Policy
- Equip. Inspec.
- Equip. Maint.
- New Equip
- NA
- Revise Policy

# EMSIS Data for Public Health



# **EMSIS Data for Treatment Monitoring**

**BioTel Operations Council  
January 13, 2009**

# Clinical Credentialing and Quality Control





*20% of the time  
we could not verify  
that the patients  
were stable for  
non-transport!!!!*

# The shortest book ever written

*Promises  
Kept  
by  
Software  
Vendors!!*



# Examples

“Oh, we’re going to add that report right away”

“We’ll have those reports sent to you by email whenever you want them”

# The “20+ Issues”

- What kind of laptop?
- Who will service/repair them?
- Wireless communication? \$\$\$
- Will you include the ECG file?
- Do you want 12 lead transmission?
- Where will you print?
- Will you FAX back?
- Who will buy and maintain  
the printer(s)?
- Who will provide IT support?
- What reports do you want?
- Are reports included in the purchase?
- Is there an “ad hoc” reporting tool?

Oh!!!!

*And by the way,  
will the LCD screen  
tolerate having  
400+ lb Bertha  
being lowered down  
onto it when the  
head of the stretcher is  
let down accidentally???*

# All that being said...

## Reports can be wonderful

“List incident numbers for all chest pains 40 or above that did not receive NTG and ASA”

“...or monitor and oxygen...”

“...or (GASP) were non-transported”

**...and even more  
being said...**

**More wonderful reports...**

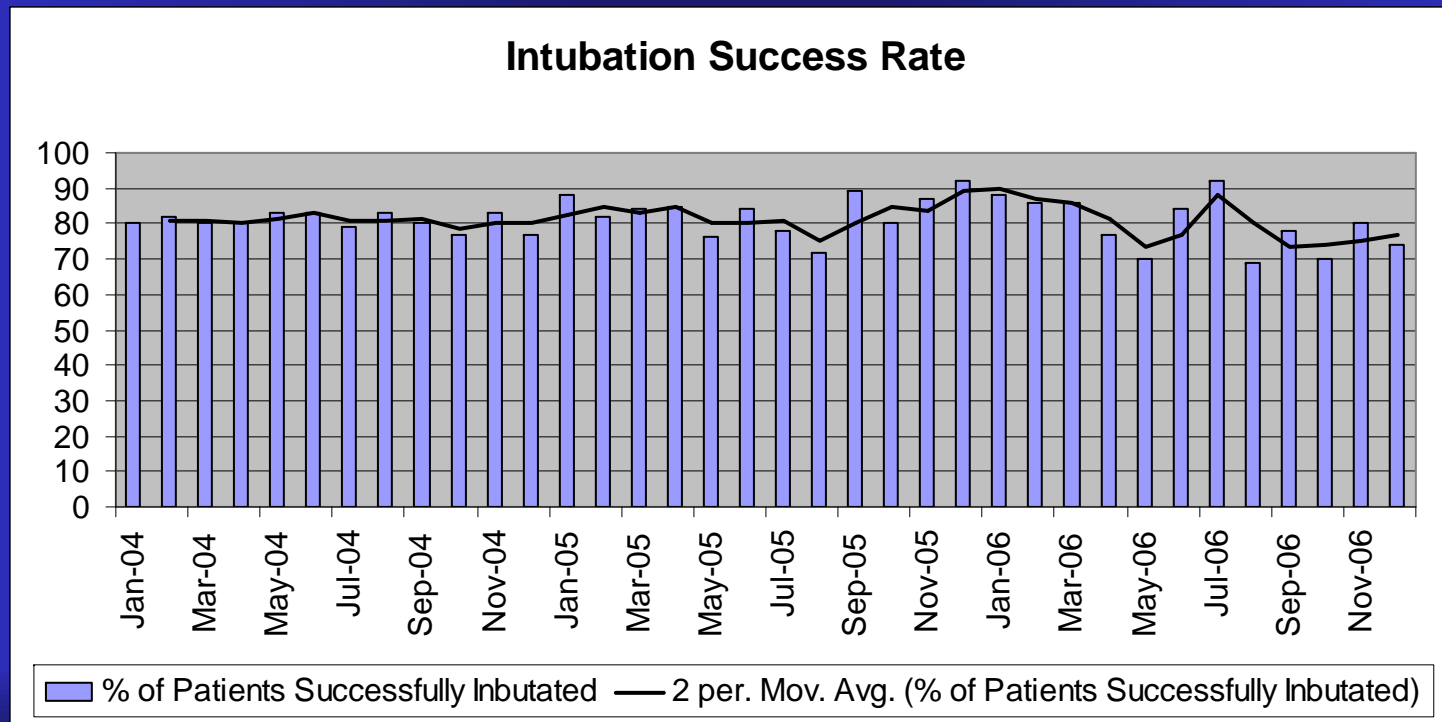
**“List all ET attempts for  
capnography not used”**

**“List incident numbers for patients  
meeting Level 1 trauma criteria  
by destination”**

# MedStar

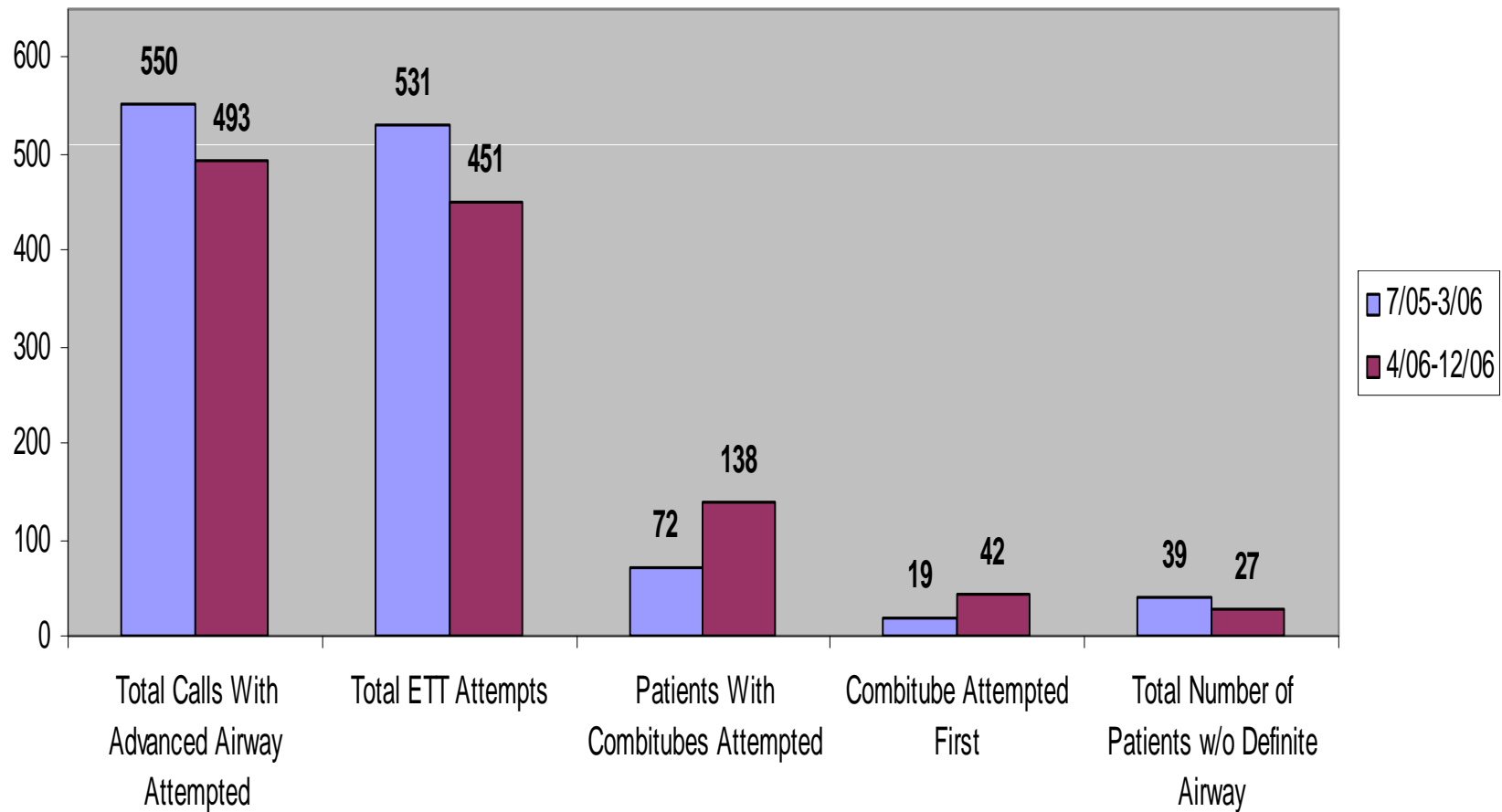
## ET Intubation Success Rates

### 2004 - 2006

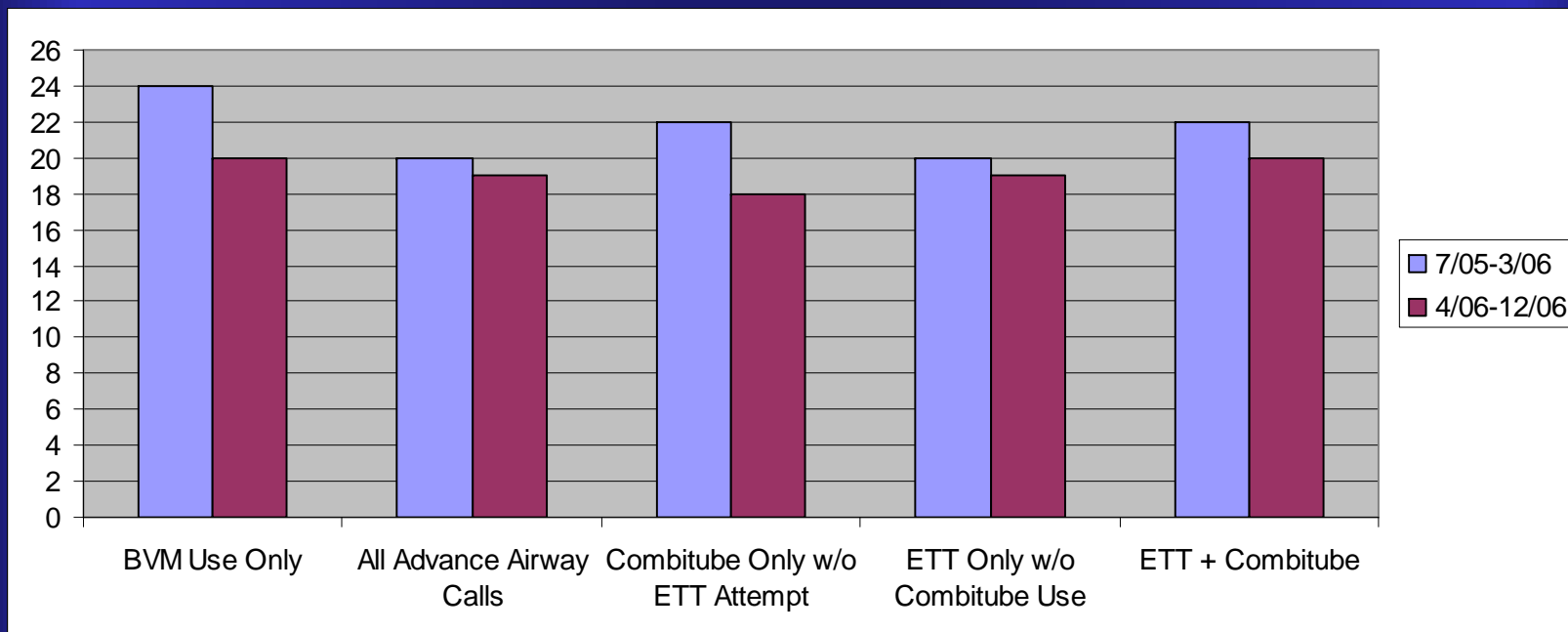




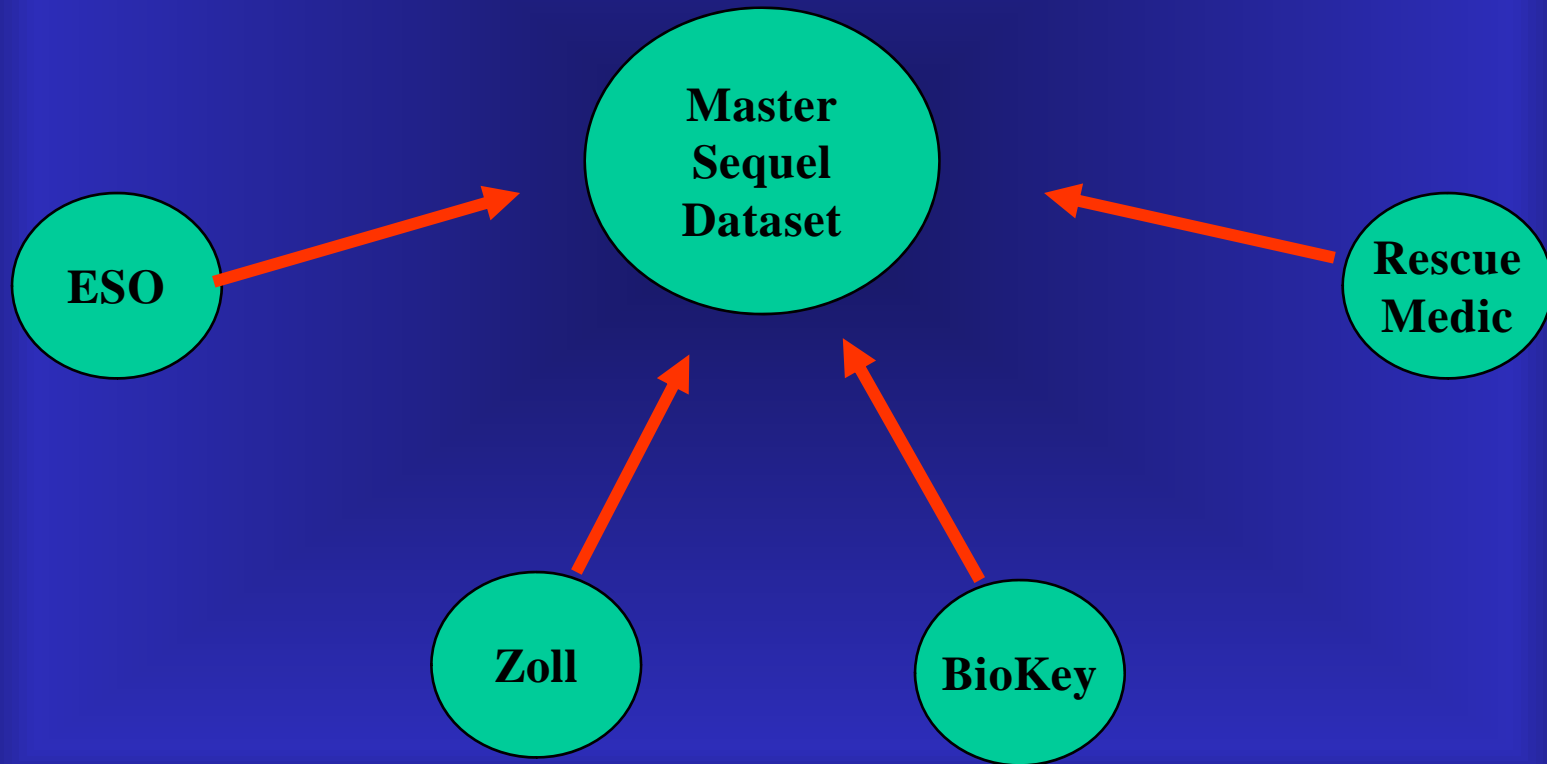
# Advanced Airway Attempts July 2005 – December 2006



# Scene Times vs. Types of Airway Used



# Data Merging Project




# 66.34.180.153 - Remote Desktop

D:\INETPUB\UTSOUTHWESTERN\FTP\archives\30000\dallasfirerescue\zip.052008

File Edit View Favorites Tools Help

Back Forward Stop Search Folders

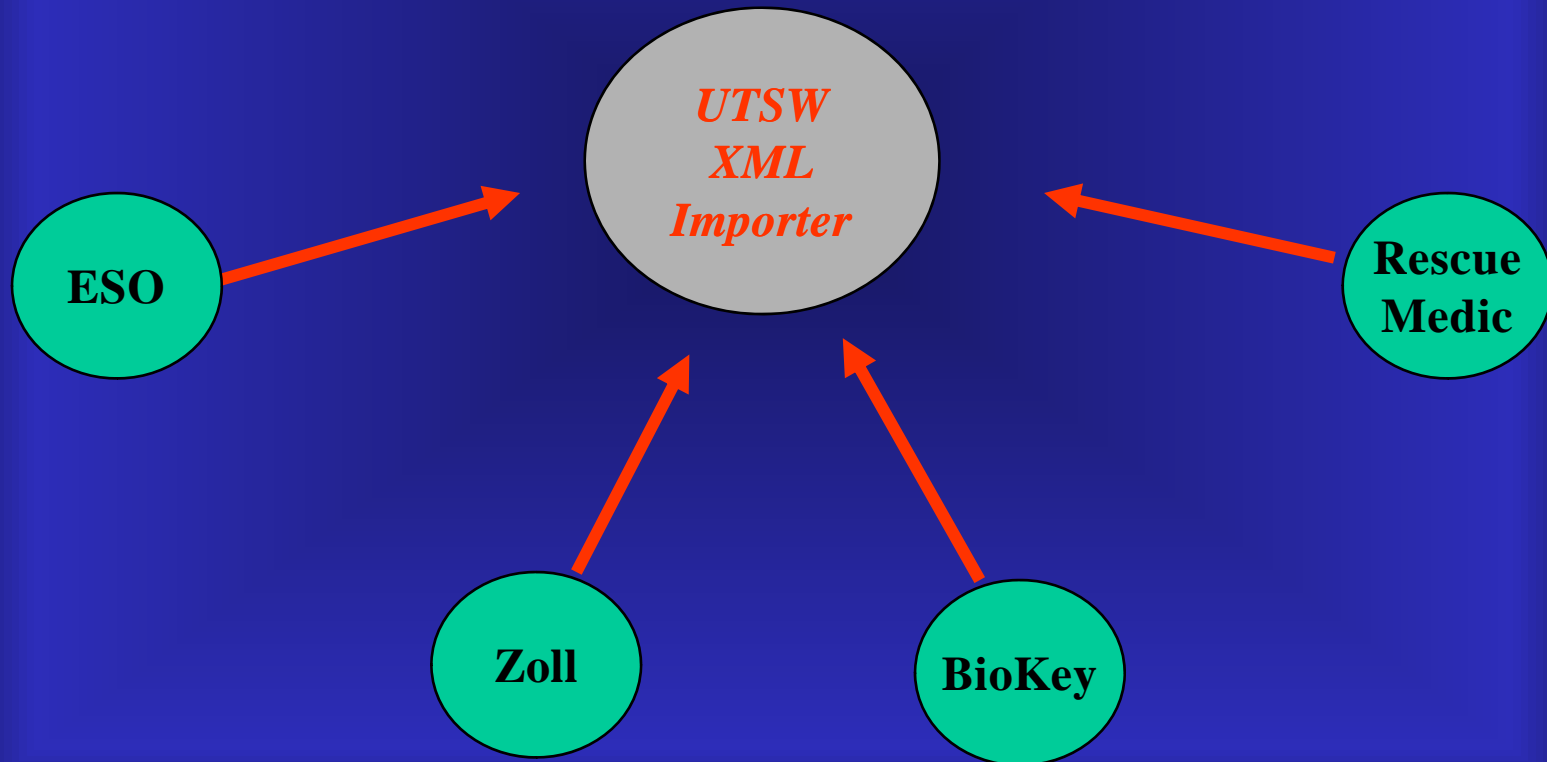
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|         | Dallas-05022008.zip | 801 KB   | WinZip File | 5/3/2008 1:20 AM  | A          |
|         | Dallas-05032008.zip | 827 KB   | WinZip File | 5/4/2008 1:20 AM  | A          |
|         | Dallas-05042008.zip | 640 KB   | WinZip File | 5/5/2008 1:20 AM  | A          |
|         | Dallas-05052008.zip | 751 KB   | WinZip File | 5/6/2008 1:20 AM  | A          |
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|         | Dallas-05142008.zip | 729 KB   | WinZip File | 5/15/2008 1:20 AM | A          |
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|         | Dallas-05162008.zip | 599 KB   | WinZip File | 5/17/2008 1:20 AM | A          |
|         | Dallas-05172008.zip | 797 KB   | WinZip File | 5/18/2008 1:20 AM | A          |
|         | Dallas-05182008.zip | 594 KB   | WinZip File | 5/19/2008 1:20 AM | A          |
|         | Dallas-05192008.zip | 765 KB   | WinZip File | 5/20/2008 1:20 AM | A          |

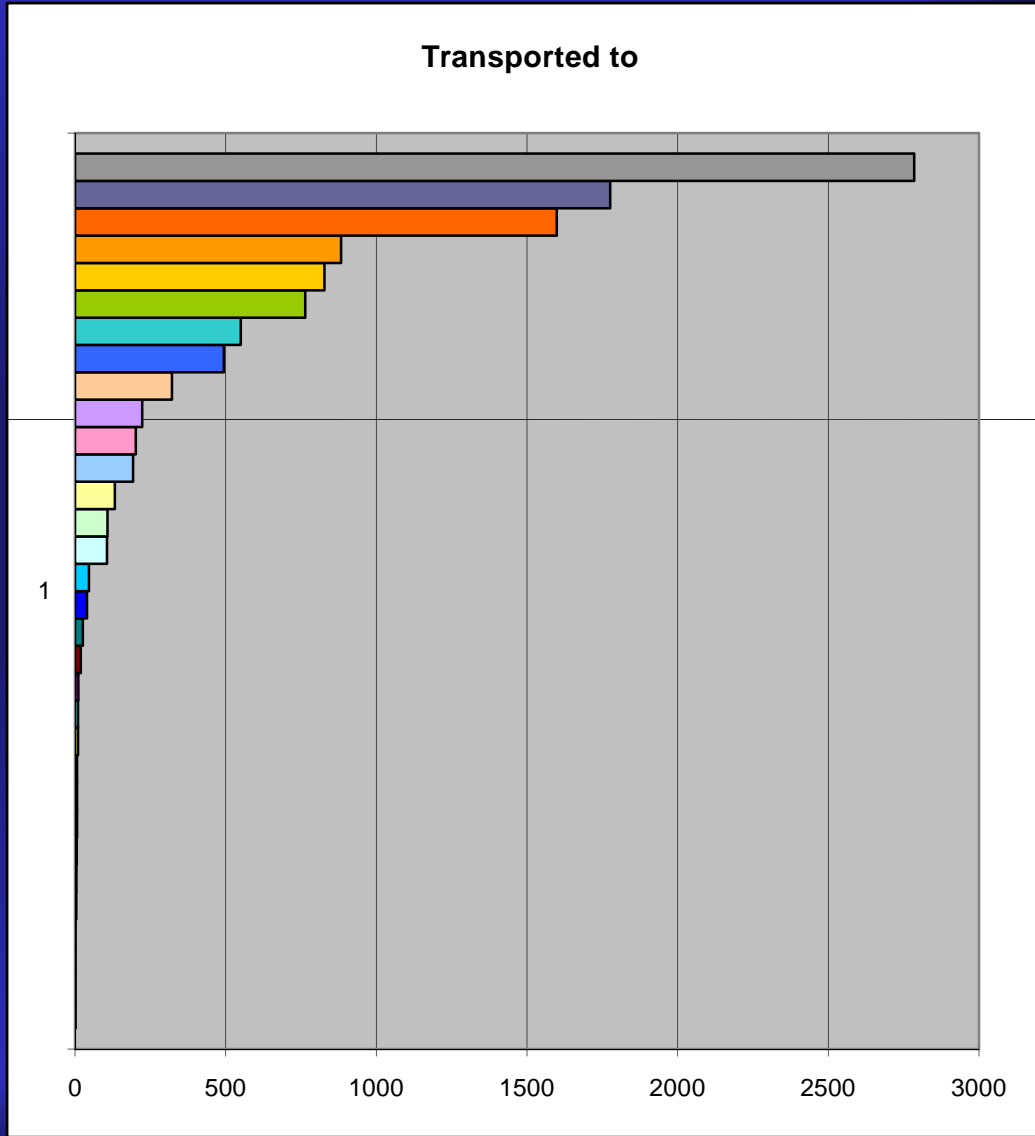
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| Dallas-05172008.zip | 797 KB | WinZip File |
| Dallas-05182008.zip | 594 KB | WinZip File |
| Dallas-05192008.zip | 765 KB | WinZip File |

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Dallas-200805181305480014313870\_2008092620.PCO  
Dallas-200805182200010014313862\_2008092924.PCO  
Dallas-200805182338188814313862\_2008092980.PCO  
Dallas-200805190807550033705992\_2008093134.PCO  
Dallas-200805190917250014313852\_2008093156.PCO  
Dallas-200805191016150014313833\_2008093162.PCO  
Dallas-200805191224450030993316\_2008093243.PCO  
Dallas-200805191443230014313852\_2008093335.PCO  
Dallas-200805191638240033705992\_2008093407.PCO  
Not Shown: 2 files/folders

# Data Merging Project



| Count for Transport=Yes sorted by Destination |                                    |
|---|------------------------------------|
| Total   | Destination                        |
| 1   | Baylor Medical Center of Grapevine |
| 1   | Methodist Central Hospital         |
| 1   | Richardson Regional Medical Center |
| 1   | St. Paul Medical Center            |
| 4   | Medical Center of Lewisville       |
| 5   | Baylor Medical Center Richardson   |
| 6   | Baylor Medical Center of Dallas    |
| 7   | Baylor - Plano                     |
| 7   | Baylor Medical Center of Plano     |
| 7   | Medical Center at Los Colinas      |
| 10  | Baylor Medical Center of Irving    |
| 10  | Childrens Medical Center           |
| 11  | Saint Paul Medical Center          |
| 19  | Dallas Regional Medical I 30       |
| 26  | Trinity Medical Center             |
| 40  | Medical Center of Plano            |
| 46  | Baylor Medical Center Garland      |
| 106   | Veterans Medical Center            |
| 108   | Presbyterian Hospital of Plano     |
| 132   | RHD Memorial Medical Center        |
| 193   | Dallas Regional Medical Galloway   |
| 202   | Renaissance Hospital               |
| 223   | RHD Memorial Hospital              |
| 322   | UTSW - St. Paul                    |
| 494   | Childrens Medical Center of Dallas |
| 550   | Doctors Hospital                   |
| 764   | Charlton Methodist Hospital        |
| 828   | Medical City Dallas                |
| 883   | Presbyterian Hospital of Dallas    |
| 1599  | Methodist Medical Center           |
| 1776  | Parkland Memorial Hospital         |
| 2785  | Baylor University Medical Center   |



**List Incident Number for chief complaint=Seizure and Patient not transported and Age <=3**

| Incident No | Agency | Chief Complaint | Transport Code | Age |  |  |  |  |  |
|-------------|--------|-----------------|----------------|-----|--|--|--|--|--|
| 2008050997  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008089508  | xxxxx  | Seizure         | 4835           | 2   |  |  |  |  |  |
| 2008043986  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008044066  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008044862  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008045048  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008045621  | xxxxx  | Seizure         | 4835           | 2   |  |  |  |  |  |
| 2008044004  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008050318  | xxxxx  | Seizure         | 4835           | 2   |  |  |  |  |  |
| 2008052835  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008057467  | xxxxx  | Seizure         | 4835           | 2   |  |  |  |  |  |
| 2008058948  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008060175  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008062776  | xxxxx  | Seizure         | 4835           | 2   |  |  |  |  |  |
| 2008063504  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008065033  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008066372  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008067453  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008069788  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008073564  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008079496  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008079817  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |
| 2008083597  | xxxxx  | Seizure         | 4835           | 1   |  |  |  |  |  |



**Incident number for Chief complaint = Chest Pain and patient not transported, by age > 35**

| Incident number | Agency | Chief Complain        | Transport Code | Age |
|-----------------|--------|-----------------------|----------------|-----|
| 2008081535      | xxxxx  | Chest Pain (Medical)  | 4835           | 43  |
| 2008081533      | xxxxx  | Chest Pain (Medical)  | 4835           | 50  |
| 2008081465      | xxxxx  | Chest Pain (Medical)  | 4835           | 46  |
| 2008081913      | xxxxx  | Chest Pain (Medical)  | 4835           | 43  |
| 2008081924      | xxxxx  | Chest Pain (Medical)  | 4835           | 53  |
| 2008082931      | xxxxx  | Chest Pain (Cardiac)  | 4835           | 43  |
| 2008083033      | xxxxx  | Chest Pain (Medical)  | 4835           | 56  |
| 2008083067      | xxxxx  | Chest Pain (Medical)  | 4835           | 77  |
| 2008083141      | xxxxx  | Chest Pain (Cardiac)  | 4835           | 73  |
| 2008083224      | xxxxx  | Chest Pain (Medical)  | 4815           | 50  |
| 2008050476      | xxxxx  | Chest Pain (Medical)  | 4835           | 49  |
| 2008051070      | xxxxx  | Chest Pain (Medical)  | 4835           | 54  |
| 2008051143      | xxxxx  | Chest Pain (Medical)  | 4835           | 67  |
| 2008051293      | xxxxx  | Chest Pain (Medical)  | 4835           | 43  |
| 2008051695      | xxxxx  | Chest Pain (Medical)  | 4835           | 59  |
| 2008043147      | xxxxx  | Chest Pain (Cardiac)  | 4835           | 44  |
| 2008043160      | xxxxx  | Chest Pain (Medical)  | 4830           | 51  |
| 2008043843      | xxxxx  | Chest Pain (Medical)  | 4835           | 55  |
| 2008043922      | xxxxx  | Chest Pain (Medical)  | 4830           | 43  |
| 2008044084      | xxxxx  | CHEST PAIN WHEN STERN | 4835           | 36  |
| 2008044105      | xxxxx  | Chest Pain (Medical)  | 4835           | 67  |

| A1 <span style="float: right;">fx List for assessment = stroke and Hospital destination</span> |              |   |     |                                  |   |
|--|--------------|---|-----|----------------------------------|---|
| A  | B            | C | D   | E                                | F |
| 2008090113   | Stroke / CVA |   | -10 | Baylor Medical Center Richardson |   |
| 2008073922   | Stroke / CVA |   | -10 | Baylor Medical Center Richardson |   |
| 2008069681   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008076418   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079147   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008078597   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079593   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079629   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079868   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079811   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079963   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008080003   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008080681   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008082137   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008066821   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008064448   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008068528   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008071111   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008071360   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008072744   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008075887   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008075924   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008042291   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008085468   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008079152   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008051121   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008089356   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008083411   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008081130   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008081374   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008086901   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |
| 2008062891   | Stroke / CVA |   | -10 | Baylor University Medical Center |   |

# **XML Importer for NEMESIS Dataset**

**Contact me at UT Southwestern  
if you need to be able to link  
the dataflow from multiple  
NEMESIS-compliant ePCR's**

# **ECG Importing**

**This database also allows  
linked archived ECG files  
to be entered into the dataset**

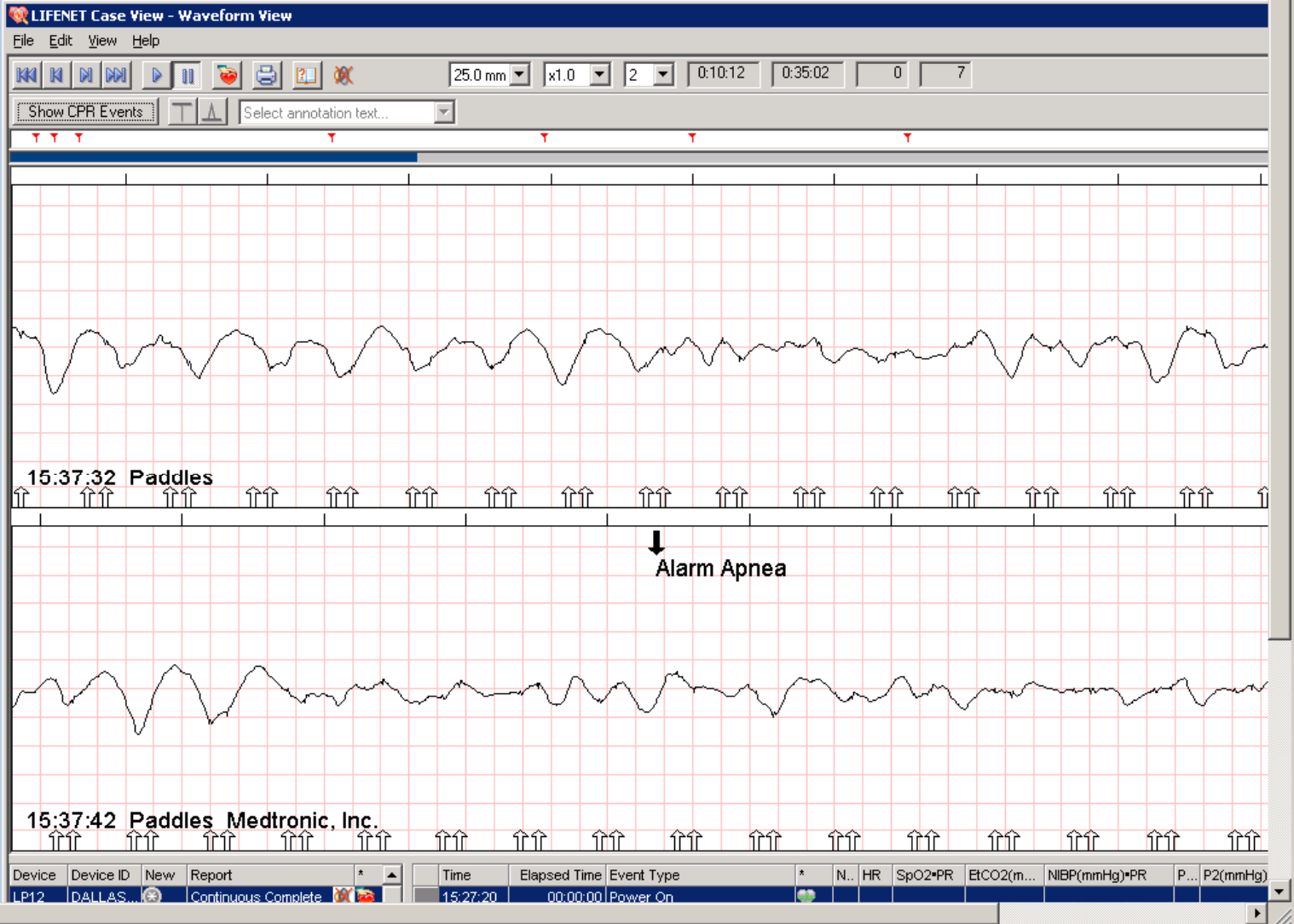
|                     |        |             |
|---------------------|--------|-------------|
| Dallas-05152008.zip | 736 KB | WinZip File |
| Dallas-05162008.zip | 599 KB | WinZip File |
| Dallas-05172008.zip | 797 KB | WinZip File |
| Dallas-05182008.zip | 594 KB | WinZip File |
| Dallas-05192008.zip | 765 KB | WinZip File |

Files/Folders in Zip file: 12

- Dallas-NZ\_633468318022618604.xml
- Dallas-200805181305480014313870\_2008092620.PCO
- Dallas-200805182200010014313862\_2008092924.PCO
- Dallas-200805182338188814313862\_2008092980.PCO
- Dallas-200805190807550033705992\_2008093134.PCO
- Dallas-200805190917250014313852\_2008093156.PCO
- Dallas-200805191016150014313833\_2008093162.PCO
- Dallas-200805191224450030993316\_2008093243.PCO
- Dallas-200805191443230014313852\_2008093335.PCO
- Dallas-200805191638240033705992\_2008093407.PCO

Not Shown: 2 files/folders

- Recycle Bin
- IMMEDIATE...
- Adobe Reader 7.0
- MySQL Administrator
- CODE-STAT Reviewer
- NotePad
- F-PROT Antivirus ...
- Tomcat 5
- LIFENET Device Com...
- Tomcat 5 Service
- RescueNet Code Review
- Windows Explorer
- Security Configurati...
- XML Notepad 2007
- SnagIt 8
- CarECG2007...
- WinZip
- d2d.web

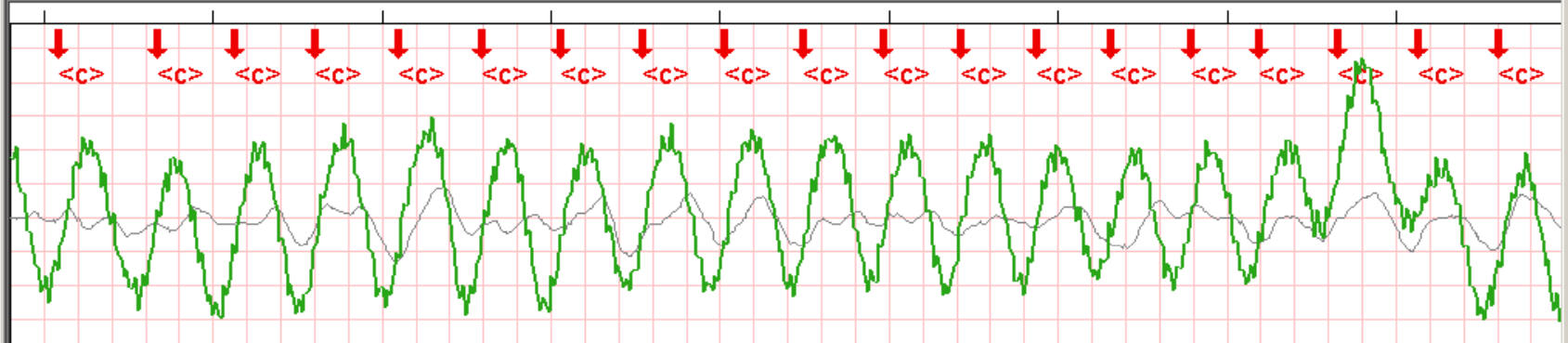


LIFENET Case View - Waveform View

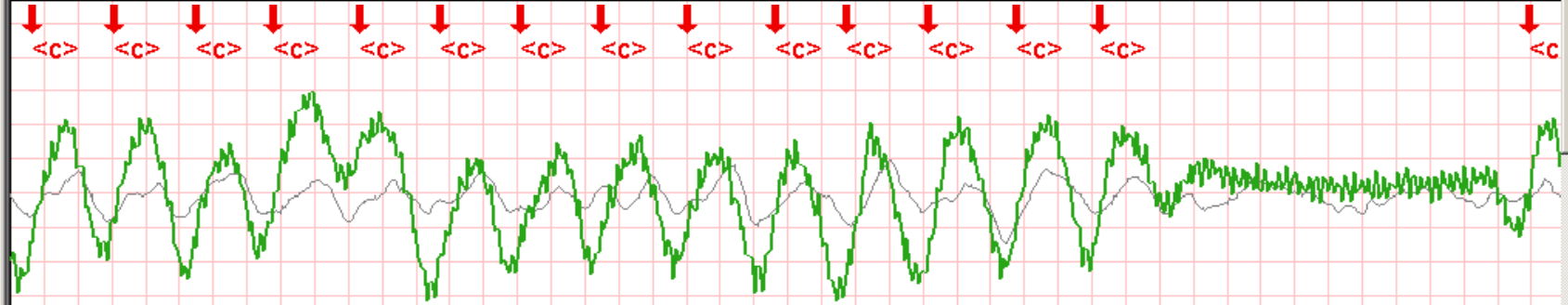
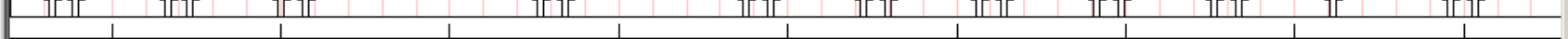
File Edit View Help

Navigation icons: Previous, Play, Next, Stop, Refresh, Print, Copy, Paste. Scale: 25.0 mm, Magnification: x1.0, Zoom: 2, Time: 0:11:25, 0:35:02, 0, 7

Show CPR Events [Icon] Select annotation text...



15:38:45 Paddles



15:38:54 Paddles Medtronic, Inc.



| Device | Device ID | New | Report              | * | Time     | Elapsed Time | Event Type       | * | N.. | HR | SpO2*PR | EtCO2(m... | NIBP(mmHg)*PR | P... | P2(mmHg) |
|--------|-----------|-----|---------------------|---|----------|--------------|------------------|---|-----|----|---------|------------|---------------|------|----------|
| LP12   | DALLAS... | ⊗   | Continuous Complete | ⊗ | 15:27:20 | 00:00:00     | Power On         | ⊗ |     |    |         |            |               |      |          |
| LP12   | DALLAS... | ⊗   | Start Trend Data    | ⊗ | 15:27:20 | 00:00:00     | Start Trend Data | ⊗ |     |    |         |            |               |      |          |
| LP12   | DALLAS... | ⊗   | Initial Rhythm      | ⊗ | 15:27:23 | 00:00:03     | Initial Rhythm   | ⊗ |     |    |         |            |               |      |          |

Windows taskbar icons: Recycle Bin, Adobe Reader 7.0, CODE-STAR Reviewer, F-PROT Antivirus, LIFENET Device Com, ZOLL, RescueNet Code Review, Security Configuration, SnagIt 8, WinZip, d2d.web

|                     |        |             |
|---------------------|--------|-------------|
| Dallas-05152008.zip | 736 KB | WinZip File |
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| Dallas-05182008.zip | 594 KB | WinZip File |
| Dallas-05192008.zip | 765 KB | WinZip File |

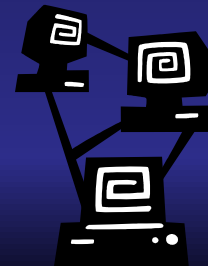
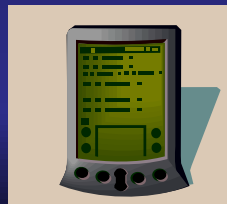
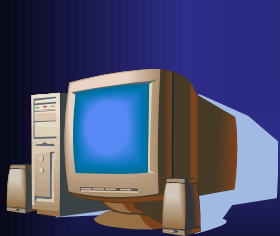
Files/Folders in Zip file: 12  
Dallas-NZ\_633468318022618604.xml  
Dallas-200805181305480014313870\_2008092620.PCO  
Dallas-200805182200010014313862\_2008092924.PCO  
Dallas-200805182338188814313862\_2008092980.PCO  
Dallas-200805190807550033705992\_2008093134.PCO  
Dallas-200805190917250014313852\_2008093156.PCO  
Dallas-200805191016150014313833\_2008093162.PCO  
Dallas-200805191224450030993316\_2008093243.PCO  
Dallas-200805191443230014313852\_2008093335.PCO  
Dallas-200805191638240033705992\_2008093407.PCO  
Not Shown: 2 files/folders



# Electronic EMSIS

## *Components*

- Hardware
  - Desktop
  - Notebook
  - PDA / Handheld
  - Tablet PC
- Software
  - Free
  - Commercial
- Data Transfer
  - Network
    - Web-Based
    - E-Mail
  - Transfer Media
    - Floppy discs
    - Compact Flash Card
    - USB Drive (Thumbdrive)



# Electronic EMSIS

## System Options

- Fixed vs. Mobile
- Desktop vs. Portable PC
- Regular or Ruggedized



# Data Ownership

- General principle
  - The EMS agency owns the data
- HIPPA issues
  - Mandatory reporting
  - Business Associate agreement
- Protection from civil discovery
  - State-specific professional standards review laws
- Freedom of Information Act (FoIA)
  - Exemption for release of certain information
- EMS Medical Directors must know how their state's laws protect data

# Outcome Data

- Essential component of effective EMSIS
  - Are we making a difference?
  - Correlate EMS impression to ED diagnosis
- Hospital and EMS data sharing
  - Hospitals increasingly desire EMS information
    - Trauma registry, MI / stroke process improvement
- Manual vs. automated linkage
  - Start simple
    - Selected sentinel events
    - All cardiac arrests, major traumas, etc.

# External EMSIS Applications

- Public Health
  - Syndromic surveillance
- Injury Control
  - Linkage to crash data
- Research
  - Uniform data definitions
  - Multi-system studies
- Reimbursement
  - Support enhancements to rate schedules

# Summary Thoughts

- Choose your software very carefully
- Know your IT support going in
- See the hardware and software work
- **BEFORE YOU BUY IT**
- Think about the hardware
- thoroughly **BEFORE** you commit

Remember!!!

...uh...and

*may* **NEVER!!!**





**...and above all...**

**Steal good ideas freely from  
people who have already  
figured things out and  
have it working**

# Acknowledgement

*Much of the content  
of this presentation  
is from the work of*

*Dr. Bill Fales*

*who can be reached at  
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*...among us geeks,  
the word “geek” is  
a high compliment!*

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